



# mySecureBill®

## Patient Billing & Payment Portal

### Flexible Online Billing and Payments for your Patients

Every patient's financial situation and preferences are different; so offering a flexible online billing and payment portal is important!

The goal is to collect patient payments fast, while providing a positive experience for patients. The solution: Provide easy ways for patients to pay on the go, on the phone, on the web and at the point-of-service.

mySecureBill® is the industry's most user-friendly online billing portal that provides a wide variety of online billing and payment options to satisfy all of your patients' needs; Apex delivers a better and more tailored billing experience to your patients which results in a higher percentage of payments being made online (as high as 50%) and a significant increase in patient satisfaction.



## Features

### Custom Branding

mySecureBill® incorporates custom logos for proper branding and to boost payer confidence.

### Quick Payments

Patients who do not want to create an account can make a quick one-time payment that does not require a username and password.



### Text & Mobile

Patients can elect to receive text notifications to alert them when a new statement has been generated. A link to make a payment from their mobile device is included in the text.

### eStatements

Patients are directed to the site through paper statement messaging/advertising to enroll in e-Statements. Patients can switch back to paper delivery with a click of a button.

### Billing History

Patients that create an account have access to all archived statement and payment history.

### Print and Save Statements

Enrolled patients can print or save statement PDFs for record keeping.

### Advertising

Multiple advertisements can be placed on the site to help promote company initiatives.

### Reporting

All patient activity is reported back on the associated myEasyView® site to easily monitor adoption rates and analyze advertising tactics.

PREMIER HEALTH

HOME PAYMENT FAQ PROFILE LOGOUT

Welcome Becky Farmer (Last login: 5/19/2015)

**Make a Payment** Fields marked with an asterisk (\*) are required.

Name: Becky Farmer  
 Account Number: 751564481  
 Statement Date: May 06 2015 - Premier Health Hospital Statements - [View Statement](#)

Pay last statement balance: \$1,848.50, Due 06/5/15  
 Pay a different amount:

Total Due: \$1848.50

[Continue](#)

**mySecureWallet**  
 Hassle-free payment process - just a click of a button!

**Contact us:**  
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 Monday - Friday 8:00am - 4:30pm  
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HYGULAB® POWERED BY

### Pre-Filled Payment Screens

Payment screens pre-fill with patient account data (name, address, amount due, etc.) to streamline the payment process and reduce errors.

### mySecureWallet

Patients can easily & securely store payment information to avoid re-entering for future payments!

## BENEFITS

- Payments are received faster by omitting USPS delivery time
- Decreased A/R from more user-friendly payment options
- Reduced print & postage costs
- Reduced call center volume & call times by extending more billing features to patients
- Increased patient satisfaction